

State of Iowa Community-Based Victim Service Programs

Receiving funding through the Iowa Attorney General's Crime Victim Assistance Division

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Comprehensive Domestic Abuse Services

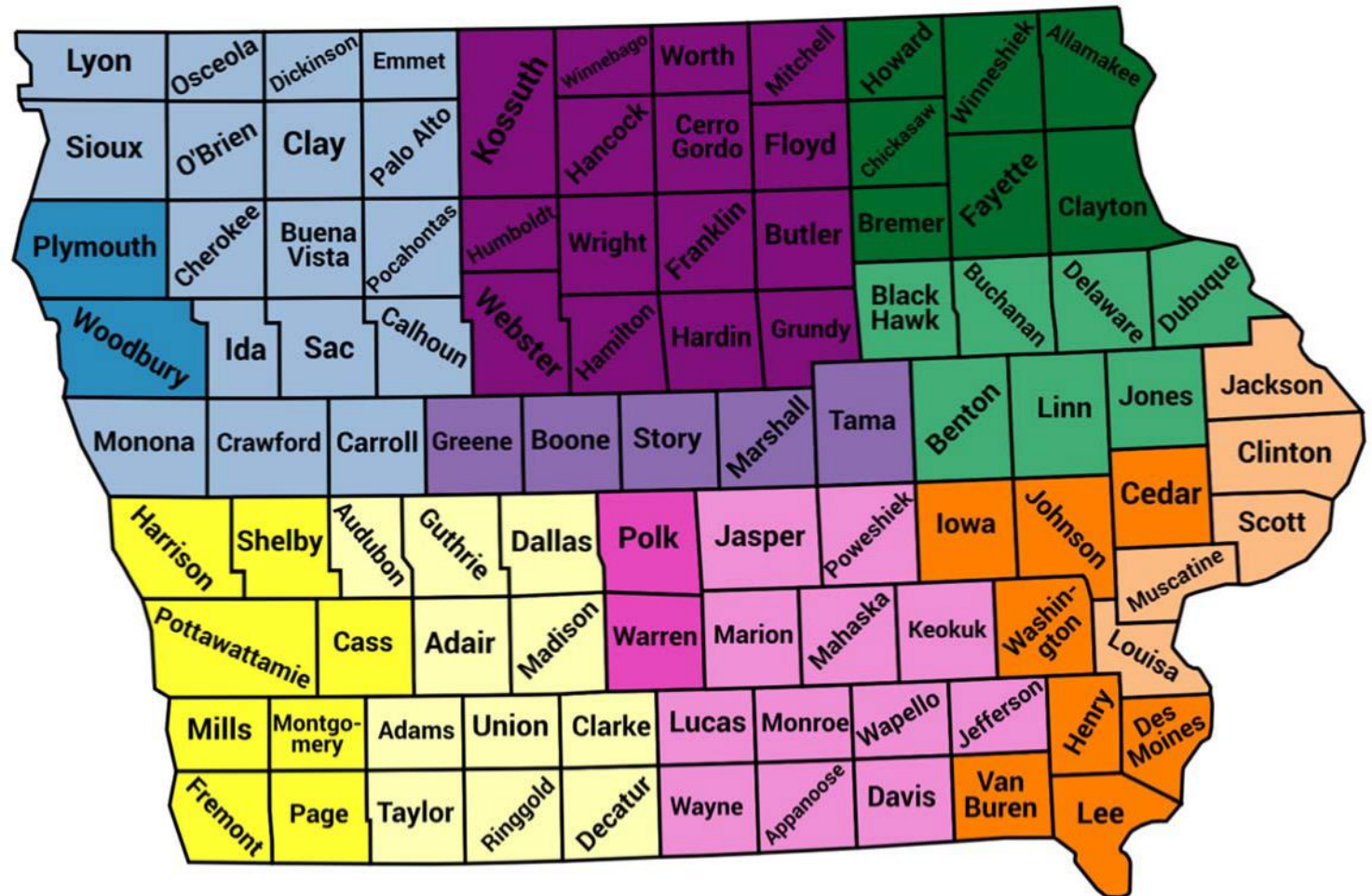
Map by Region

Comprehensive Domestic Abuse Services



Regions by Colors



Blue = Region 1
Purple = Region 2
Green = Region 3
Yellow = Region 4
Pink = Region 5
Orange = Region 6





What does “comprehensive services for domestic abuse” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one comprehensive domestic abuse service provider.**
- The **regions and service areas** (which counties providers cover) for the different victim service agencies are detailed on the **map above**.
- **Domestic abuse comprehensive services can provide the following services:**
 - Emergency crisis response
 - 24/7 crisis line
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors and their family members
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources

REGION 1 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
SafePlace, formerly CSADV <i>Sioux City</i>	Plymouth, Woodbury	Crisis line: 1.800.982.7233 https://safeplacesiouxland.org/about/about-csadv/	
Family Crisis Centers (FCC) <i>Sioux Center</i>	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Pocahontas, Sac, Sioux	Crisis line: 1.800.382.5603 familycrisiscenters.org	

REGION 2 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
ACCESS <i>Ames</i>	Boone, Greene, Marshall, Story, Tama	Crisis line: 855.983.4641 assaultcarecenter.org	
Crisis Intervention Service <i>Mason City</i>	Butler, Cerro Gordo, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Mitchell, Webster, Winnebago, Worth, Wright	Crisis line: 1.800.479.9071 cishelps.org	



REGION 3 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Helping Services for Youth & Families – Domestic Abuse Resource Center <i>Decorah</i>	Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard, Winneshiek	Crisis line: 1.800.383.2988 helpingservices.org	
Waypoint <i>Cedar Rapids</i>	Black Hawk, Benton, Buchanan, Delaware, Dubuque, Jones, Linn	Crisis line: 1.800.208.0388 waypointservices.org	



REGION 4 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Crisis Intervention & Advocacy Center (CIAC) <i>Adel</i>	Adair, Adams, Clarke, Dallas, Decatur, Guthrie, Madison, Ringgold, Taylor, Union	Crisis line: 1.800.400.4884 supportingsurvivors.org	 The logo for the Crisis Intervention Advocacy Center (CIAC) features a stylized purple ampersand on the left. To its right, the text "Crisis Intervention Advocacy Center" is written in a teal, sans-serif font. Below this, a list of values is presented in a smaller teal font: "Empowered • Safe • Respected • Free Believed • Independent • Strong Successful • Valued • Yourself".
Catholic Charities <i>Council Bluffs</i>	Audubon, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	Crisis line: 1.888.612.0266 www.catholiccharitiesdm.org/our-services/domestic-violence-shelter	 The logo for Catholic Charities of the Diocese of Des Moines is set against a solid purple rectangular background. On the left is a white icon of a chalice. To the right of the icon, the words "CATHOLIC CHARITIES" are written in a large, white, serif font. Below this, "DIOCESE OF DES MOINES" is written in a smaller, white, serif font.

REGION 5 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Children & Families of Iowa (CFI) <i>Des Moines</i>	Polk, Warren	Crisis line: 515.243.6147 cfiowa.org/programs/domestic-violence	 The logo for Children & Families of Iowa (CFI) features a stylized red figure with three rounded shapes above its head, resembling a flower or a person with arms raised. To the right of this icon, the text "children & families of iowa" is written in a lowercase, black, sans-serif font.
Family Crisis Center <i>Ottumwa</i>	Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne	Crisis line: 1.800.464.8340 ottumwacrisiscenter.org	 The logo consists of a single, thick, purple ribbon tied into a loop, with the ends trailing off to the right. It is set against a white background.

REGION 6 – DOMESTIC ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Domestic Violence Intervention Program (DVIP) <i>Iowa City</i>	Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington	Crisis line: 1.800.373.1043 dvipiowa.org	
Family Resources <i>Davenport</i>	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	

Comprehensive Sexual Abuse Services

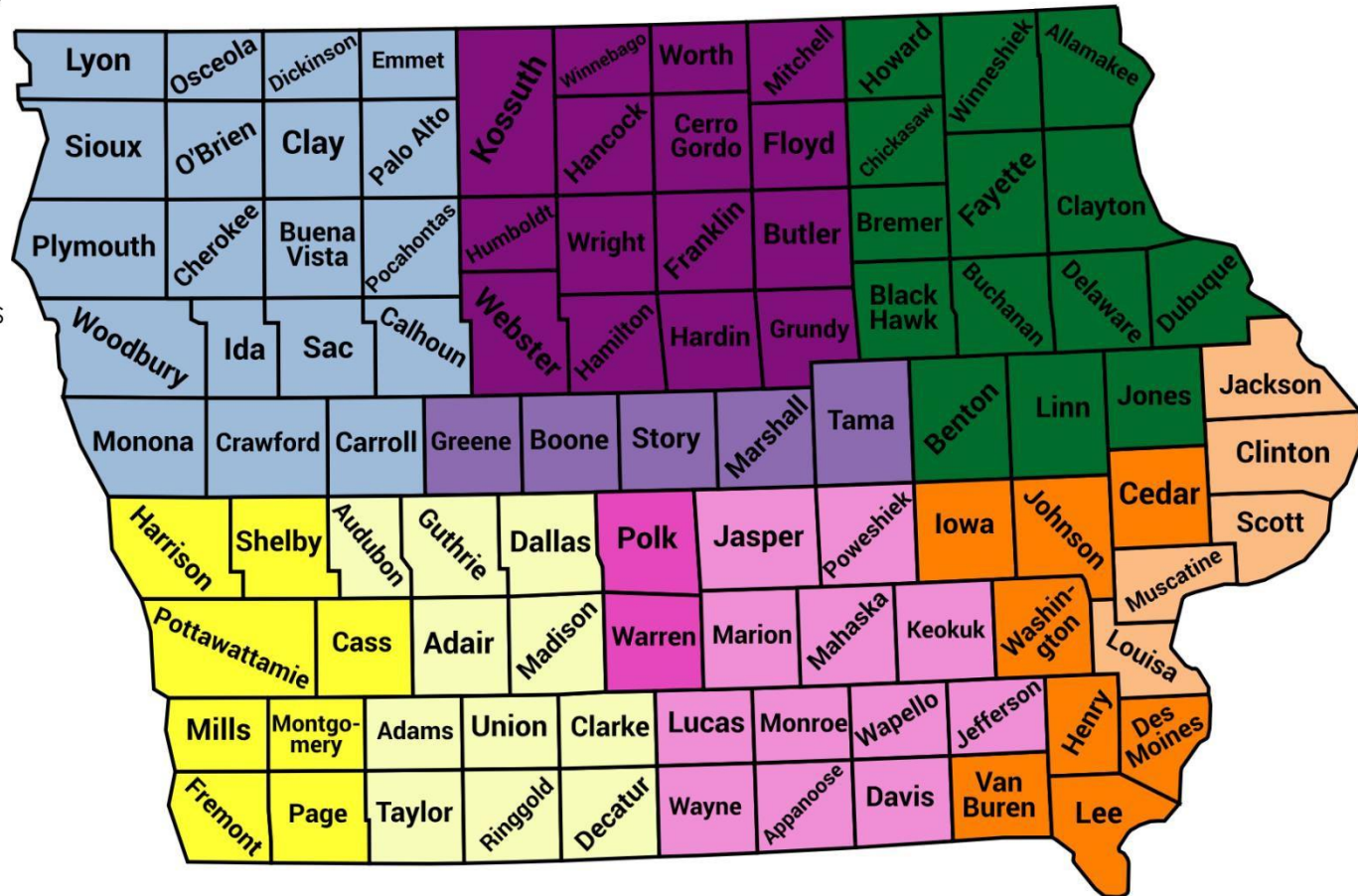
Map by Region

Comprehensive Sexual Abuse Services

- CAASA
- Crisis Intervention Service
- ACCESS
- Riverview Center
- Catholic Charities
- CIAC
- Polk County Crisis & Advocacy Services
- Crisis Intervention Services
- RVAP
- Family Resources

Regions by Colors

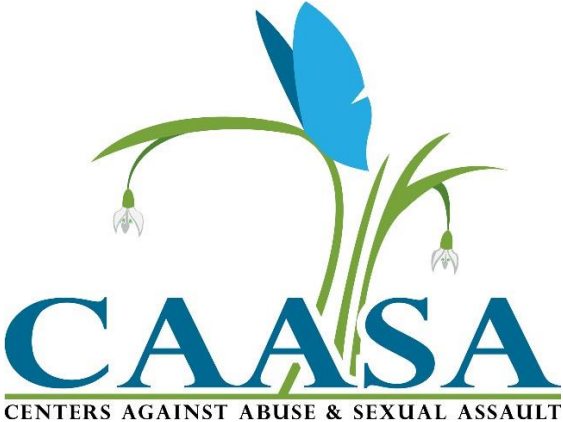
- Blue** = Region 1
- Purple** = Region 2
- Green** = Region 3
- Yellow** = Region 4
- Pink** = Region 5
- Orange** = Region 6





What does “comprehensive services for sexual abuse” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one comprehensive sexual abuse service provider.**
- The **regions and service areas** (which counties providers cover) for the different victim service agencies are detailed on the **map above.**
- **Sexual abuse comprehensive services may provide the following services:**
 - Emergency **crisis response**
 - **24/7 crisis line**
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors and their family members
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources


REGION 1 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Centers Against Abuse & Sexual Assault (CAASA) <i>Spencer</i>	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Woodbury	Crisis line: 1.877.362.4612 caasaonline.org	


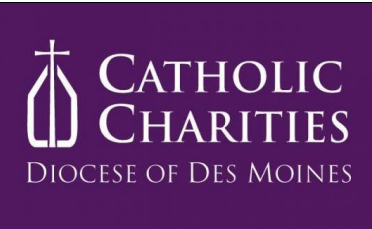
REGION 2 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
ACCESS <i>Ames</i>	Boone, Greene, Marshall, Story, Tama	Crisis line: 1.800.203.3488 assaultcarecenter.org	
Crisis Intervention Service <i>Mason City</i>	Butler, Cerro Gordo, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Mitchell, Webster, Winnebago, Worth, Wright	Crisis line: 1.800.479.9071 cishelps.org	



REGION 3 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Riverview Center <i>Dubuque</i>	Allamakee, Black Hawk, Benton, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, Winneshiek	Crisis line: 1.888.557.0310 riverviewcenter.org	



REGION 4 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Crisis Intervention & Advocacy Center (CIAC) <i>Adel</i>	Adair, Adams, Clarke, Dallas, Decatur, Guthrie, Madison, Ringgold, Taylor, Union	Crisis line: 1.800.550.0004 supportingsurvivors.org	
Catholic Charities <i>Council Bluffs</i>	Audubon, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, Shelby	Crisis line: 1.888.612.0266 www.catholiccharitiesdm.org/our-services/domestic-violence-shelter	

REGION 5 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Crisis Intervention Services <i>Oskaloosa</i>	Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne	Crisis line: 1.800.270.1620 stopdvsa.org	
Polk County Crisis & Advocacy Services <i>Des Moines</i>	Polk, Warren	Crisis line: 515.286.3600 www.polkcountyiowa.gov/cfys/services/crisis-advocacy-services	

REGION 6 – SEXUAL ABUSE COMPREHENSIVE SERVICES

Organization	Counties Covered	Contact Info	Logo
Family Resources <i>Davenport</i>	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	
Rape Victim Advocacy Program (RVAP) <i>Iowa City</i>	Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington	Crisis line: 1.800.228.1625 www.rvap.org	

Shelter-Based Services

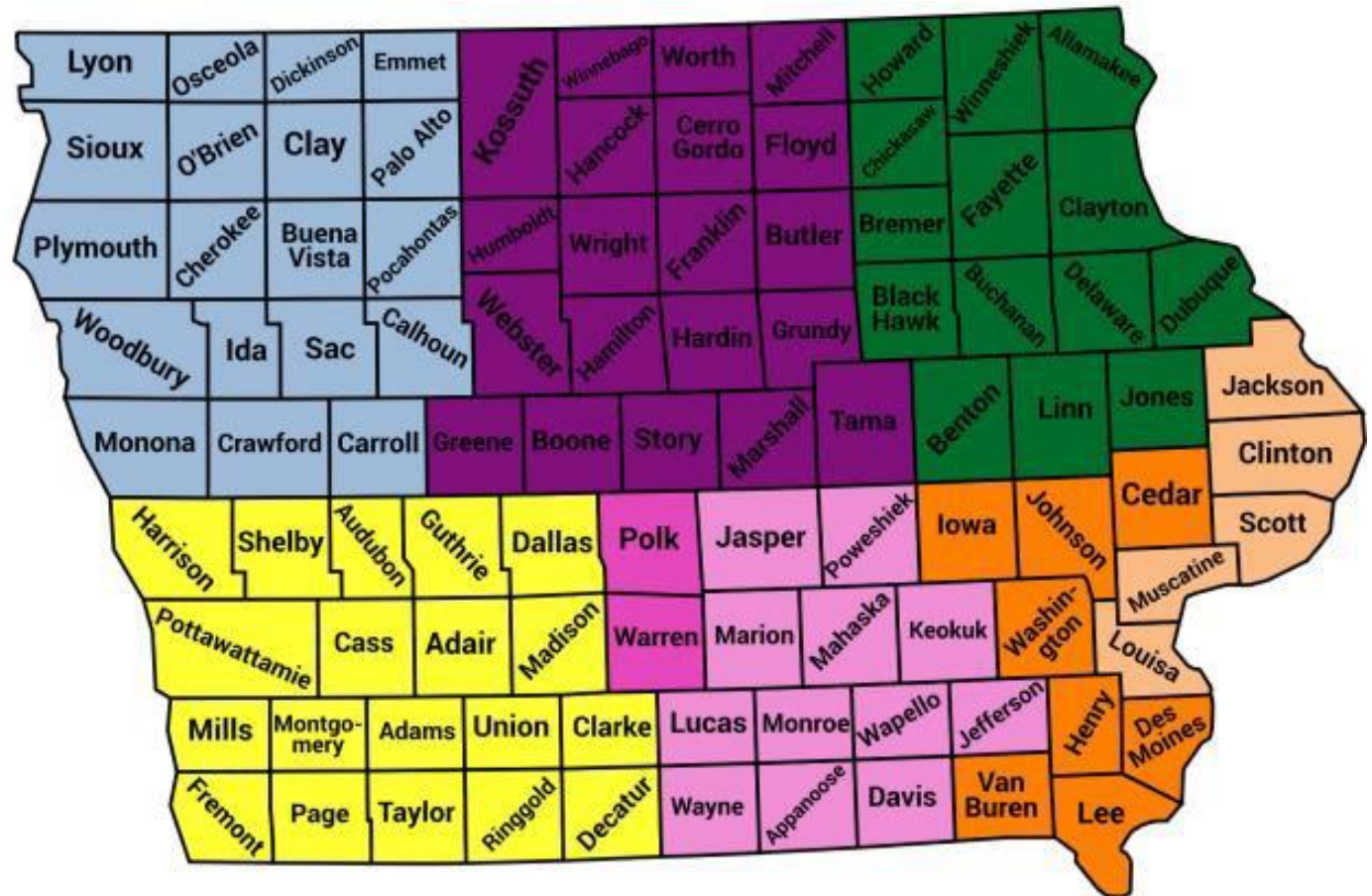
Map by Region

Shelter-Based Services

- CSADV
- DSAOC
- Friends of the Family
- Catholic Charities
- Children & Families of Iowa
- Crisis Intervention Services
- DVIP
- Family Resources

Regions by Colors


- Blue** = Region 1
- Purple** = Region 2
- Green** = Region 3
- Yellow** = Region 4
- Pink** = Region 5
- Orange** = Region 6




What does “shelter-based services” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one shelter-based service provider.** Shelter-based services provide safe emergency shelter and may also offer housing assistance to qualifying survivors.
- The **regions and service areas** (which counties providers cover) for the different victim service agencies who provide shelter-based services are detailed on the **map above**.
- **In addition to emergency shelter and potential housing assistance, these providers may also offer the following services to victims who access their shelter/housing services:**
 - 24/7 **crisis line**
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources
 - **Case management** to explore housing, financial, employment, and childcare options
 - **Child advocacy**—meaning age-appropriate counseling and activities for children who have experienced violence


REGION 1 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Council on Sexual Assault & Domestic Violence (CSADV) <i>Sioux City</i>	Safe, temporary shelter for victims of domestic violence/sexual assault and their children. Comprehensive shelter facilities are available in Sioux City with a network of other shelter options across the 19-county service area. There is no waiting list and all services are free and confidential. CSADV also offers a housing program that can assist with locating affordable housing, rental assistance, and other needs that present barriers to housing/self-sufficiency.	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Woodbury	Crisis line: 1.800.982.7233 csadvsiouxland.org	

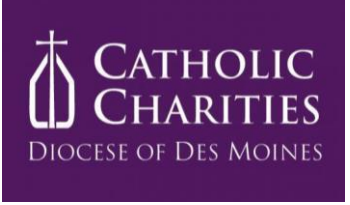
REGION 2 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Domestic/Sexual Assault Outreach Center (DSAOC) <i>Fort Dodge</i>	Crisis-based shelter services and other supportive services, including crisis intervention, safety planning, case management, information and referrals, counseling/support groups, court and medical advocacy, transportation, basic needs, child advocacy, and housing location support.	Boone, Butler, Cerro Gordo, Floyd, Franklin, Greene, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Marshall, Mitchell, Story, Tama, Webster, Winnebago, Worth, Wright	Crisis line: 1.888.356.2006 dsaoc.com	



REGION 3 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Friends of the Family <i>Waverly</i>	Shelter-based services for victims of domestic violence, sexual assault, and human trafficking. Their Friends' House Emergency Safety Shelter is a 21-bed facility staffed by certified victim advocates 24/7. Shelter is in a secure facility in a confidential location. They also offer various housing programs that provide rental assistance and help survivors connect to community resources, develop financial literacy skills, and maintain safe, stable housing.	Allamakee, Black Hawk, Benton, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, Winneshiek	Crisis line: 1.800.410.7233 fofia.org	



REGION 4 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Catholic Charities <i>Council Bluffs</i>	Provides safe, confidential living for up to eight families fleeing domestic violence/sexual assault at a time. Large outdoor playground and indoor playroom available for children. Families in shelter are provided individualized case management to help them leave shelter with stable housing, financial stability, and empowerment. Free support groups and classes are also available for survivors.	Adair, Adams, Audubon, Cass, Clarke, Dallas, Decatur, Fremont, Guthrie, Harrison, Madison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Union	Crisis line: 1.888.612.0266 www.catholiccharitiesdm.org/our-services/domestic-violence-shelter	

REGION 5 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Children & Families of Iowa (CFI) <i>Des Moines</i>	Iowa's largest domestic violence shelter located in Polk County. Offers individual counseling, support groups, medical and court advocacy, and resource referrals.	Polk, Warren	Crisis line: 515.243.6147 cfiowa.org/programs/domestic-violence	 children & families of iowa
Crisis Intervention Services <i>Oskaloosa</i>	24-bed emergency shelter for individuals and families who are survivors of domestic and dating violence, and/or sexual assault. Housing advocates assist with identifying and overcoming barriers to permanent, self-sufficient housing. Also offers 2-year transitional housing program that consists of four apartments available to eligible individuals/families who are survivors of domestic and dating violence and/or sexual assault.	Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne	Crisis line: 1.800.270.1620 stopdvsa.org	

REGION 6 – SHELTER-BASED SERVICES

Organization	Brief Description	Counties Covered	Contact Info	Logo
Domestic Violence Intervention Program (DVIP) <i>Iowa City</i>	Offers a 35-bed emergency shelter located in Johnson County for survivors of domestic violence, dating violence, stalking, and human trafficking. Also offers emergency shelter options in 8-county service area. Transitional housing is available in Des Moines County to assist families with housing/rent for an extended period. DVIP also offers resources to assist victims with pets, including on-site kennels, fostering and off-site kenneling while individuals/families seek emergency shelter.	Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington	Crisis line: 1.800.373.1043 dvipiowa.org	
Family Resources <i>Davenport</i>	Provides emergency sheltering and housing assistance. Also offers safety planning, adult and child counseling, medical and legal advocacy, economic advocacy, and group counseling.	Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	

Homicide & Other Violent Crime Services

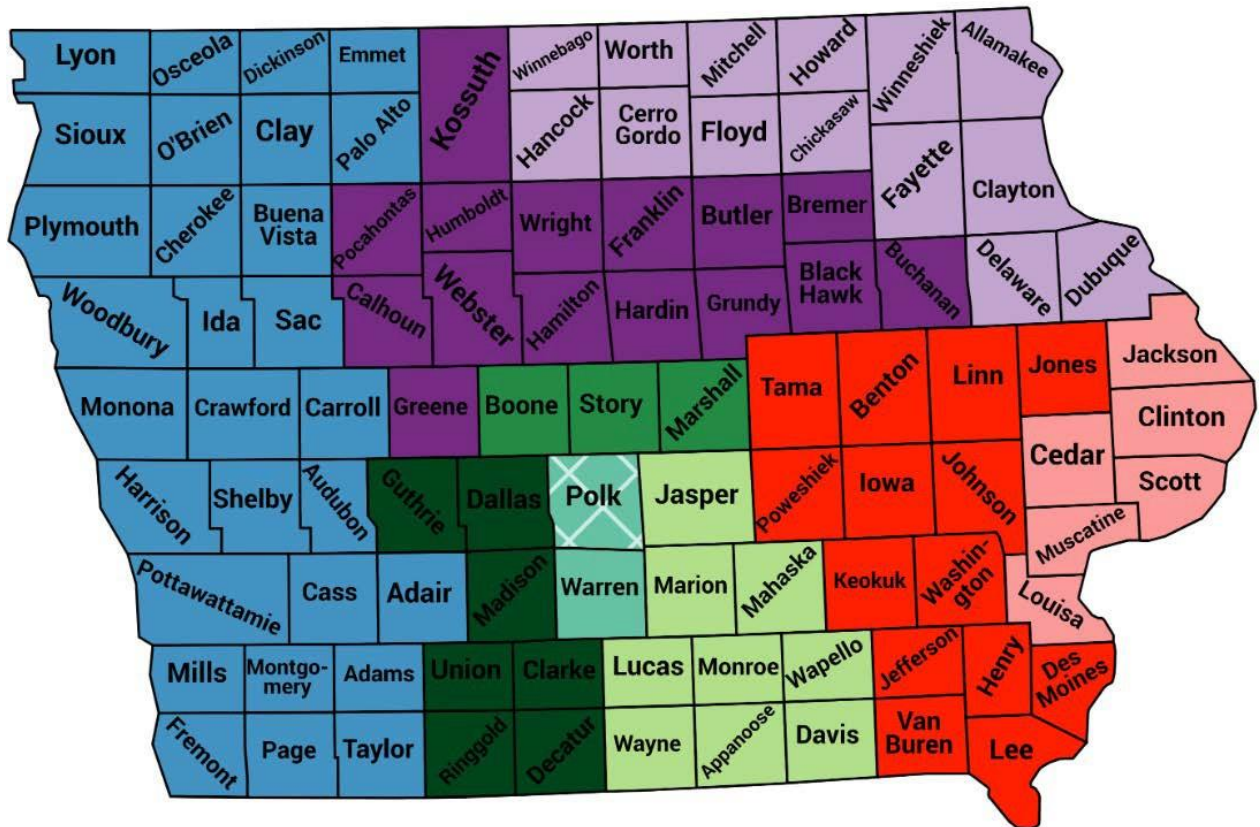
Map by Zones

Homicide & Other Violent Crime Services




- FCC WISH Unit
- DSAOC
- Crisis Intervention Service
- CIAC
- ACCESS
- PCCAS
- Creative Visions
- Crisis Intervention Services
- Waypoint
- Family Resources



Regions by Colors

- Green** = Zone 1
- Blue** = Zone 2
- Purple** = Zone 3
- Red** = Zone 4




ZONE 1 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME



Organization	Brief Description	Counties Covered	Contact Info	Logo
ACCESS <i>Ames</i>	Provides services to victims and survivors of violent crime including advocacy, information and referrals, emotional support, family and individual counseling, and information on crime victim rights.	Boone, Marshall, Story	Crisis line: 1.855.983.4641 assaultcarecenter.org	
Crisis Intervention & Advocacy Center (CIAC) <i>Adel</i>	Provides free and confidential supportive services to survivors of violent crimes. Services include: 24/7 crisis response; counseling and support groups; assistance with funeral and burial planning; assistance with paperwork; information and referral; and criminal/legal; economic and medical advocacy.	Dallas, Guthrie, Madison, Clarke, Decatur, Union, Ringgold	Office: 515.993.4095 supportingsurvivors.org	
Crisis Intervention Services <i>Oskaloosa</i>	Provides information and referrals; counseling and support groups; criminal/legal, economic and medical advocacy.	Mahaska, Marion, Jasper, Lucas, Monroe, Wapello, Wayne, Appanoose, Davis	Crisis line: 1.800.270.1620 stopdvsa.org	

Polk County Crisis & Advocacy Services <i>Des Moines</i>	Provides crisis intervention and on-going supportive services to victims regardless of law enforcement involvement or length of time since the assault or abuse. Services include 24 hour crisis response, connection to Crime Victim Compensation, legal advocacy, counseling, support groups, and referrals.	Polk, Warren	Crisis line: 515.286.3600 www.polkcountyiowa.gov/cfys/services/crisis-advocacy-services	
Creative Visions <i>Des Moines</i>	Works with survivors of homicide/ other violent crimes, focusing on reaching underserved/ marginalized communities within Des Moines primarily, but not limited to Polk County. In addition to working with victims and direct survivors of the primary victim, they also work with family members of the perpetrator who have not been involved in the criminal act. They provide advocacy services, resources, and referrals and offer their other programming to clients as well.	Polk	1343 13th St Des Moines, IA 50314 515.244.4003 cvonline.us	



ZONE 2 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME

Organization	Brief Description	Counties Covered	Contact Info	Logo
Family Crisis Centers – WISH Unit <i>Sioux Center</i>	Works with families and survivors of homicide victims and victims and survivors of violent crimes. Helps victims and survivors navigate justice system. Provides 24/7 crisis support, funeral advocacy, liaison with law enforcement/prosecution, assistance with financial compensation forms, safety planning, guidance with media and attention, emotional support, resources and referrals, and others.	Adair, Adams, Audubon, Buena Vista, Carroll, Cass, Cherokee, Clay, Crawford, Dickinson, Emmet, Fremont, Harrison, Ida, Lyon, Mills, Monona, Montgomery, O'Brien, Osceola, Page, Palo Alto, Plymouth, Pottawattamie, Sac, Shelby, Sioux, Taylor, Woodbury	Crisis line: 1.800.382.5603 www.familycrisiscenters.org/wish-unit.php	 <p>The logo for Family Crisis Centers (FCC) features the letters 'FCC' in a large, stylized, purple script font. To the left of the 'F' is a circular emblem containing three curved lines in shades of blue and green. Below the 'FCC' text, the words 'FAMILY CRISIS CENTERS' are written in a smaller, purple, sans-serif font.</p>




ZONE 3 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME

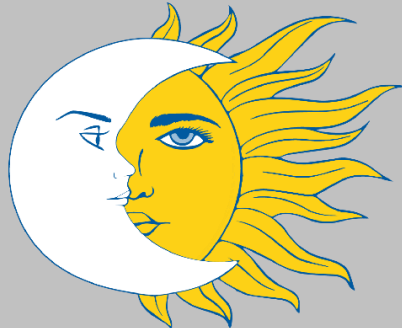


Organization	Brief Description	Counties Covered	Contact Info	Logo
Crisis Intervention Service <i>Mason City</i>	Provides free, confidential services to survivors of homicide victims and violent crimes. Services include 24/7 crisis line, family/individual counseling, legal and medical advocacy, support through criminal justice systems, accompaniment to law enforcement meetings/court proceedings, information and referral, and support groups.	Allamakee, Cerro Gordo, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Floyd, Hancock, Howard, Mitchell, Winnebago, Winneshiek, Worth	Crisis line: 1.800.479.9071 cishelps.org	
Domestic/ Sexual Assault Outreach Center (DSAOC) <i>Fort Dodge</i>	Works with individuals and families affected by violent crime. Services include emergency crisis support; funeral planning and emotional support; assistance with Crime Victim Compensation; navigating criminal justice system and accompaniment; liaison with law enforcement/prosecution, medical professionals and funeral homes; homicide survivor support group; and resources and referrals.	Black Hawk, Bremer, Buchanan, Butler, Calhoun, Franklin, Greene, Grundy, Hamilton, Hardin, Humboldt, Kossuth, Pocahontas, Webster, Wright	Crisis line: 1.888.356.2006 Fort Dodge: 515.955.5677 Waterloo: 319.232.6522 www.dsaoc.com/homicide-other-violent-crimes-program	


ZONE 4 – SURVIVORS OF HOMICIDE/OTHER VIOLENT CRIME

Organization	Brief Description	Counties Covered	Contact Info	Logo
Waypoint <i>Cedar Rapids</i>	Addresses needs of violent crime victims and families and friends of homicide and vehicular homicide victims, whether or not charges are filed. Benefits include emergency crisis support, facilitating communication between criminal justice system and the victim, court accompaniment, case coordination, assistance with compensation, and post-conviction support.	Benton, Des Moines, Henry, Iowa, Jefferson, Johnson, Jones, Keokuk, Lee, Linn, Poweshiek, Tama, Van Buren, Washington	Office: 319-365-1458 https://www.waypointservices.org/what-we-do/survivors-program	
Family Resources <i>Davenport</i>	Provides services to survivors of homicide and other violent crimes. Other violent crimes may include: robbery, kidnapping, terrorism, elder abuse, financial exploitation and aggravated assault amongst others. Services include 24/7 emergency crisis response, safety planning, individual counseling, medical and legal advocacy, and group counseling.	Cedar, Clinton, Jackson, Louisa, Muscatine, Scott	Crisis line: 1.866.921.3354 famres.org	

CULTURALLY-SPECIFIC PROGRAMS




Organization	Brief Description	Counties Covered	Contact Info	Logo
Amani Community Services <i>Waterloo</i>	Amani Community Services is a culturally specific domestic violence and sexual assault agency serving African American survivors in Black Hawk and Linn Counties. Amani can provide personal and legal advocacy, support groups, and children's programs.	Black Hawk and Linn	Waterloo: 319.232.5660 Cedar Rapids: 319.804.0741 24 hour after care line: 1.888.983.2533 www.amani-cs.org	
Thrive Together (formerly Deaf Iowans Against Abuse) <i>Cedar Rapids</i>	Thrive Together provides support services to help Deaf victims and their families deal with the trauma of domestic violence, sexual assault, teen dating violence, bullying, stalking, suicide prevention and substance abuse . All services are free and confidential. Services include a crisis line, one-on-one peer counseling, housing advocacy/support, prevention, advocacy, and community education.	Statewide, main office in Cedar Rapids and Outreach Office in Des Moines	24/7 Crisis Hotline: 319.531.7719 24/7 Text Only Line: 515.661.4015 24/7 Email: help@diaaiowa.org diaaiowa.org	
EMBARC <i>Des Moines</i>	EMBARC provides linguistically and culturally accessible, family-centered, integrated services for Burmese refugee victims of crime . The program provides case management that can assist in navigating healthcare, workforce, literacy, housing, education, legal, and human services. They also assist with accessing benefits, meeting basic needs, providing referrals, and offer community	Statewide, offices in Des Moines and Waterloo	2309 Euclid Ave Des Moines, IA 50310 515.286.3928 220 East 4 th St Waterloo, IA 50703 319.382.0954 www.embarciowa.org	

	awareness building.			
Latinas Unidas por un Nuevo Amanecer (LUNA) <i>Des Moines</i>	The mission of LUNA is to empower, educate, and advocate for victims/survivors of domestic violence and sexual assault so that they may build futures free from violence. LUNA provides culturally-specific advocacy services to Latinx victims and educates survivors on various systems (legal, court, law enforcement, etc.).	Statewide, offices in Des Moines and Marshalltown	24/7 Spanish and English Crisis Line: 1.866.256.7668 Des Moines : 515.271.5060 Marshalltown: 319.242.7529 www.lunaiowa.org	
Resources for Indigenous Survivors & Empowerment - RISE <i>Meskwaki Settlement/Tama</i>	RISE exists to increase positive outcomes for Nation women, children, and their families regardless of ethnicity who are survivors of domestic violence and/or sexual assault and provide outreach/prevention services for the community. They provide direct intervention assistance (advocacy, counseling, transportation, crisis assistance), collaboration, outreach, education, and prevention.	Meskwaki Settlement and surrounding area in Tama	24/7 Crisis Line: 641.481.0334 or 855.840.7362 meskwaki.org/rise	
Monsoon Asians & Pacific Islanders in Solidarity <i>Des Moines/Iowa City</i>	Monsoon provides culturally-specific services to Asian and Pacific Islander survivors of domestic violence and sexual assault . Services provided include mobile multi-lingual advocates, relief, referrals, resources, individual counseling, and community healing activities.	Statewide, offices in Des Moines and Iowa City	24/7 Crisis Line: 866.881.4641 monsooniowa.org	



<p>Nisaa African Family Services <i>Des Moines/Iowa City</i></p>	<p>Nisaa provides culturally-specific services to survivors of domestic violence and sexual assault in the African immigrant and refugee communities. Services they provide include crisis advocacy, safety planning, individual/group counseling, court and legal advocacy, immigration assistance, and referrals for additional services.</p>	<p>Statewide, offices in Des Moines and Iowa City</p>	<p>24/7 Crisis Line: 866.881.4641 nisaa-afs.org</p>	
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*****For additional programs that provide victim services to specific cultural groups, see programs listed under VOCA Projects.*****

HUMAN TRAFFICKING SERVICE PROGRAMS



Organization	Brief Description	Service Area	Contact Info	Logo
Braking Traffik (Family Resources) <i>Davenport</i>	Provides comprehensive services to victims of sex and labor trafficking. Trauma-informed services include housing, counseling, medical and court advocacy, and resources and referrals. Advocates are mobile and meet survivors where they are. Training and public awareness are also offered.	Clinton, Jackson, Louisa, Muscatine, and Scott Counties	Crisis line: 1.866.921.3354 famres.org	
Catholic Charities <i>Council Bluffs</i>	Provides legal and medical advocacy; crisis counseling; groups and classes; safety planning; housing and economic advocacy; and shelter.	Audubon, Cass, Fremont, Harrison, Mills, Montgomery, Page, Pottawattamie, and Shelby Counties	Crisis line: 1.888.612.0266 www.catholiccharitiesdm.org/our-services/domestic-violence-shelter/	
Chains Interrupted <i>Cedar Rapids</i>	Provides transitional housing for survivors of sex trafficking. Services for participants in the housing program include: sliding scale rent; assistance with daily living expenses; and survivor advocacy, including referrals, assistance obtaining further education and employment, medical care, child care, and legal services. Also provides survivor-led support group to survivors of sex or labor trafficking.	Benton, Black Hawk, Buchanan, Cedar, Iowa, Johnson, Jones, Linn, and Washington Counties	Emergency: 319-536-2027 Non-emergency: 319-369-4415 www.chainsinterrupted.com	




VOCA Projects




Organization	Brief Description	Focus	Population Served	Service Area	Contact Info
Allen Child Protection Center  UnityPoint Health	Allen Child Protection Center's (ACPC) Expanding Mental Health services will offer additional mental health counseling to children and dependent adults who have experienced abuse. Counseling is also offered to non-offending parents/caregivers. ACPC also provides forensic interviews, medical examinations, and family advocacy for children and dependent adults and their non-offending parents/caregivers.	Mental Health/ Substance Abuse	Children and dependent adults served accessing Allen Child Protection Center's services.	Allamakee, Black Hawk, Bremer, Buchanan, Butler, Calhoun, Cerro Gordo, Chickasaw, Clayton, Delaware, Fayette, Floyd, Franklin, Grundy, Hamilton, Hancock, Hardin, Howard, Humboldt, Marshall, Mitchell, Pocahontas, Webster, Winnebago, Winneshiek, Worth Wright Counties	Allen Memorial Hospital 212 W. Dale St, Suite 102 Waterloo, IA 50703 319.226.2345 ACP Satellite Location 100 1 st St NW, Suite 200 Mason City, IA 50401 www.unitypoint.org/waterloo/child-protection-center.aspx
ArtForce Iowa 	Offers DSM Heroes , designed for immigrant and refugee youth who have experienced trauma. Artist Mentors create friendly opportunities for arts experimentation and learning in a multi-lingual atmosphere. Weekly workshops based on young people's individual interests and informal field trips help them adjust to a new culture and build resiliency. The program incorporates life and work skills, mentorship, and advocacy into the art of creative expression. Along with art workshops, DSM Heroes offers intensive case management and advocacy in school, housing, legal assistance, and provides other resources and referrals.	Refugee	Refugee/immigrant youth between ages 13-19 who are victims of crime (refugee status can demonstrate evidence of crime). Participants should show an interest in the arts, receive free/reduced lunch, and be able to participate in 1-2 workshops per week.	Polk County	600 Holcomb Ave #3 Des Moines, IA 50313 515.777.3182 www.artforceiowa.org




Camp Fire Heart of Iowa  Camp Fire <small>Light the fire within</small>	Offers Camp Brave , a week-long overnight program for children who have been affected by crime. Camp program includes summer camp outdoor activities and offers support services by partnering with local victim support agencies.	Youth	Children affected by crime (direct victims or children of adult victims)	Statewide	Camp Hantesa 1450 Oriole Rd Boone, IA 50036 515.432.1417 www.campfireiowa.org
Catherine McAuley Center 	Provides individualized case management, engages professional counseling, and offers safe housing and health advocacy for Catherine McAuley Center residents and Aftercare participants.	Housing	Victims of domestic violence, sexual assault, stalking/harassment, and/or financial crimes	Linn County	866 4 th Ave SE Cedar Rapids, IA 50319 319.363.4993 cmc-cr.org
Candeo  <small>Your abilities. Your choices.</small>	The EPIC Project offers services and supports to enhance the lives of victims/survivors with disabilities including: 24 hour crisis intervention; training and mentoring with clients, staff, and natural supports; person centered planning using evidence based practices to ensure proactive interventions; training in healthy relationship building, intimate and otherwise; and building relationships with law enforcement and healthcare providers to build a mutual understanding of the victimization of people with disabilities and how to support these individuals.	Disability	Adult victims/survivors with intellectual disabilities, traumatic brain injuries, or chronic mental illness	Primarily Polk County, some of Dallas County	9550 White Oak Lane Johnston, IA 50131 515.259.8110 www.candeoiowa.org




Central Iowa Trauma Recovery Center	The Central Iowa Trauma Recovery Center (CITRC) is a trauma recovery aftercare organization that works to integrate mental health treatment and innovative support services to improve physical and emotional health outcomes for survivors of trauma and loss.	Mental Health	Refer to CITRC if: 1) 18 or older; 2) Polk Co. resident; 3) Victim of violent crime in last 3 years [homicide, human trafficking, sexual/domestic/physical assault that results in serious injury [Iowa Code 702.1]; 4) Uninsured or underinsured; 5) Barriers to accessing and not already receiving mental health services	Polk County	301 E Court Ave, Ste 105 Des Moines, IA 50309 Mon-Fri 8a-4:30p call: 515.244.5372 After hours/weekends: 515.371.6415
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<p>Family Crisis Centers</p> 	<p>The Community Health Partners (CHiP) program provides free, confidential victim services to victims of crime in medical clinics located in rural Iowa communities that have diverse populations. CHiP advocates provide advocacy services to patients and train clinic staff how to identify abuse and trauma and provide victim centered responses.</p>	<p>Integrated Services</p>	<p>Underserved victims of crime in rural, medical setting</p>	<p>Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Pocahontas, Sac, Sioux Counties</p>	<p>Family Crisis Centers PO Box 295 Sioux Center, IA 51250 712.722.4404 www.familycrisiscenters.org</p> <p>Advocates are located at: Promise Community Health Center 338 1st Ave NW Sioux Center, IA 51250 712.722.1700</p> <p>United Community Health Center 715 W Milwaukee Ave Storm Lake, IA 50588 712.213.0109</p> <p>New Opportunities 23751 US-30 Carroll, IA 51401 712.792.9266</p>
<p>Family Resources</p> 	<p>The Engaging Males Program provides outreach, advocacy, and support to male survivors of violent crimes and engages other males in providing peer/mentor support and awareness on the role males can play in reducing and ending violence. In addition to advocacy services, the program also provides outreach to raise awareness of the victimization of boys and men.</p>	<p>Males</p>	<p>Males of all ages who are victims of crime with a focus on youth who identify as GSM, African American, and/or children and youth who are involved in the child welfare system</p>	<p>Clinton, Jackson, Louisa, Muscatine, and Scott Counties</p>	<p>2800 Eastern Ave Davenport, IA 52803 866.921.3354</p> <p>www.famres.org/services/survivor-services</p>





<p>Heritage Area Agency on Aging through Kirkwood Community College</p> 	<p>The Elder Rights Program provides emotional counseling, resource referrals, advocacy, and financial assistance to consumers who identify as victims of elder abuse. Services are provided in home and vary in length depending on the needs.</p>	<p>Elder</p>	<p>Individuals age 60 and older (<i>or older adults struggling to access other resources</i>) who are victims of abuse, neglect, or exploitation</p>	<p>Benton, Cedar, Iowa, Johnson, Jones, Linn and Washington Counties</p>	<p>6301 Kirkwood Blvd SW Cedar Rapids, IA 52404 319.398.5559</p> <p>www.heritageaaa.org</p>
<p>Iowa Department of Public Health</p> 	<p>The Public Health Approaches to Violence Against Women works to ensure that healthcare, public health, family support, and community providers can appropriately identify, support, and refer victims of domestic and sexual violence by offering training and technical assistance to healthcare professionals.</p>	<p>Medical</p>	<p>Healthcare/multi-disciplinary professionals in need of training/technical assistance to serve victims of domestic and sexual violence (not a direct service provider)</p>	<p>Statewide</p>	<p>Iowa Department of Public Health 321 E. 12th St Des Moines, IA 50319 515.242.6514</p> <p>idph.iowa.gov/disability-injury-violence-prevention/injury-prevention</p>
<p>Iowa Health Foundation</p> 	<p>Blank Children's STAR Child Advocacy Center offers provides intervention and long-term therapy to children who have experienced abuse, and their families, free of charge. In addition to therapy, the STAR Child Advocacy Center also offers forensic interviews and medical examinations, referrals, and family advocacy services.</p>	<p>Integrated Services</p>	<p>Child victims of abuse who receive a referral from DHS, law enforcement, and private physicians</p>	<p>Des Moines/surrounding area</p>	<p>1215 Pleasant St Des Moines, IA 50309 515.241.4311</p> <p>www.unitypoint.org/blankchildrens/services-child-protection.aspx</p>



Iowa Migrant Movement for Justice 	Iowa Migrant Movement for Justice provides high quality immigration legal services to immigrant victims of crime. Works on cases including applications for asylum, U Visas, VAWA self-petitions, special immigrant juvenile status, removal defense, and applications for legal permanent residency and naturalization.	Legal	Immigrant victims of crime in need of immigration legal services	IMMJ is a statewide membership-based legal service and advocacy organization driven and led by immigrant and refugee voices and united with allies.	P.O. Box 41006 Des Moines, IA 50311 Phone: 515-255-9809 Info@iowammj.org www.iowammj.org
Iowa Legal Aid 	Iowa Legal Aid provides enhanced civil legal services to low-income victims of domestic violence, sexual abuse, teen dating violence, stalking/harassment, sex trafficking, and/or elder abuse. Services include family law and other civil remedies related to divorce, custody, child support, and paternity focused on securing safety, stability, and improved quality of life.	Legal	Low-income victims of domestic violence, sexual abuse, teen dating violence, stalking/harassment, sex trafficking, and/or elder abuse in need of civil legal services	Regional offices in Council Bluffs, Ottumwa, and Waterloo. Serves 35 Iowa counties: Adams, Appanoose, Audubon, Black Hawk, Bremer, Buchanan, Butler, Carroll, Cass, Chickasaw, Crawford, Davis, Decatur, Fremont, Grundy, Hardin, Harrison, Howard, Jefferson, Keokuk, Lee, Lucas, Mahaska, Marion, Mills, Monroe, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Van Buren, Wayne, Wapello	To apply: 1.800.532.1275 Legal Hotline for Older Iowans: 1.800.992.8161 www.iowalegalaid.org
Iowa Safe Schools 	Iowa Safe Schools offers direct services and supports to LGBTQ+ students who have been bullied anywhere in the state of Iowa. Services include information and referral, individual counseling, safety planning, personal advocacy, co-advocacy, assistance with legal options.	Youth	LGBTQ+ students	Statewide	Office: 515-381-0588 iowasafeschools.org

Jackson Recovery Centers 	Jackson Recovery Centers integrates substance abuse services into domestic violence and sexual assault services in collaboration with Council on Sexual Assault and Domestic Violence (CSADV) and integrates sexual assault and domestic violence services into Jackson Recovery Centers substance abuse agency.	Integrated Services	Survivors of domestic violence and/or sexual assault in need of substance abuse treatment	Offices in Sioux City, Cherokee, Denison, and LeMars	800 5 th St Sioux City, IA 51101 712.234.2300 www.jacksonrecovery.com
Jesse Cosby Neighborhood Center 	Victims of Crime Program (VOCA) assists and supports survivors of violence through community outreach, aiming to develop their self-esteem and skills through education and planning. Also offers financial assistance, mental health counseling/therapy, parent education, and victim support groups.	Vulnerable	Individuals and families affected by violence, specifically those who are marginalized and underserved.	Black Hawk, Bremer, Hardin, Linn Counties	1112 Mobile St Waterloo, IA 50703 319.234.1793 jessecosbycenter.org
La Luz Hispana 	SOMOS Latinx serves Latinx individuals from immigrant and refugee communities who have experienced trauma or have been victims of crime. Services include housing, legal, and medical advocacy; education; interpretation; social services, and other resources and referrals. Also healing activities like yoga, support groups, and other activities. Services are linguistically and culturally accessible.	Hispanic	Latinx victims of crime	Franklin, Wright, and Cerro Gordo Counties	116 1 st Ave NW Hampton, IA 50441 641.812.1090 www.laluzhispana.org

Neighborhood Centers of Johnson County 	G! World provides weekly afterschool programs for girls and young women of color who have been victims of crime, using curriculum to promote resiliency and self-esteem. Case management is available, including needs assessments, resource coordination, and referrals.	Youth	Young women of color ages 12-18 who have been victims of crime	Johnson County	Pheasant Ridge Center 2651 Roberts Rd Iowa City, IA 52244 319.354.2886 Broadway Center 2105 Broadway St Iowa City, IA 319.354.7989 ncjc.org/index.html
Nisaa 	Nisaa's VOCA Project works to eradicate youth violence and build healthy communities through social change and partnership with schools. This project provides advocacy, education, and support to male youth who have been affected by violent crimes, such as domestic abuse, sexual assault, bullying, and gang violence.	Youth	Male youth from African immigrant and refugee communities	Statewide with main focus on Polk Johnson, Marshall, Black Hawk, Clay, Plymouth, Wapello, and Woodbury Counties.	4926 Franklin Ave Des Moines, IA 50310 515-255-5430 1700 S 1 st Ave, Suite 21 Unit A & B Iowa City, IA 52245 319-338-7617 24-hour helpline: 1-844-269-6203 nisaa-afs.org
One Iowa 	Serving LGBTQ Victims of Crime provides holistic crime victim services such as art therapy and a peer-to-peer pen pal program for older LGBTQ Iowans. This program also works to encourage LGBTQ Iowans to become certified advocates.	LGBTQ	Victims of crime from LGBTQ communities	Target counties: Polk Dallas, Story, Johnson, Linn, Jasper, Warren, Woodbury, Sioux, Pottawattamie, Cerro Gordo, Black Hawk, Floyd, Dubuque. Will provide services as requested in other counties as capacity allows.	950 Office Park Rd, Suite 240 West Des Moines, IA 50265 515.288.4019 oneiowa.org
Services for Arab Families in Iowa (SAFI)	Services for Arab Families in Iowa (SAFI) provides culturally and linguistic specific services to victims of gender-based violence in West Asian/Middle East Arab communities in Iowa. They also conduct outreach and education.	Arab	Victims of crime from Arab immigrant and refugee communities	Polk and Dallas Counties – will travel when required to serve victims in other counties	4952 Franklin Ave Des Moines, IA 50310 515.288.0881 monsooniowa.org SAFI Program Coordinator: Ebtahal Alzakrooty ebtehal@monsooniowa.org

Seasons Center 	HEAL Initiative (Hope, Enable, and Learn Project) provides therapy services to victims of crime in home, community, or office settings. The program also provides assistance with Crime Victim Compensation, information and referrals, retreats, therapeutic camp services, and personal advocacy/accompaniment. When appropriate, emergency financial assistance is also provided.	Mental health/substance abuse	Victims of crime, including, but not limited to: physical abuse, sexual abuse, burglary, being a witness to violence, or homicide	Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, and Woodbury Counties	201 East 11 th St Spencer, IA 51301 24/7 Crisis Line: 800.242-5101, Option 8 712.262.2922 seasonscenter.org
The Project Quad Cities Access Equality 	The Project's VOCA Program provides free services to victims of crime, including mental health, case management, nutritional support, transportation, client assistance, housing case management and assistance, prevention/screening, and referral and coordination.	Vulnerable	Victims of crime in need of supportive services in the Quad Cities area	Scott, Clinton, Muscatine, and Jackson Counties	1701 River Drive Moline, IL 61265 563.231.4520 www.tpgc.org/services
SAL Family and Community Services 	Open Door provides services to community members to help people move out of poverty through a program that addresses both short-term and long-term needs. Services include crisis and emergency care, case management, community outreach, linking resources, and mentorship.	Integrated Services	Victims or witnesses of crime (reported or unreported) who are in crisis and live in Scott County	Scott County	Friendly House 1224 N Myrtle St Davenport, IA 52804 563.265.5500 www.salfcs.org
Southwest Iowa Families Inc. 	Southwest Iowa Families, Inc. provides emotional support, referrals, and financial support for victims of crime, including rent and utilities, food, prescriptions, travel expenses, emergency hotel shelter, phone service, door or window replacement, and locks.		Families who have experienced crime and are in need of supportive services	Southwest Iowa	215 E Washington Clarinda, IA 51632 1.888.486.9599 www.southwestiowafamilies.org

State Training School 	The STS Victims of Crime Act provides mental health and transitional skill services with justice-involved male students at the State Training School.	Mental health/substance abuse	Males at the State Training School between ages 12-19	Statewide (services based out of State Training School Campus in Eldora)	State Training School 3211 Edgington Ave Eldora, IA 50627 641.858.5402 dhs.iowa.gov/mhds/mental-health/in-patient/juvenile-facility/eldora
The Crisis Center of Johnson County 	The Mobile Crisis Outreach Program is a 24/7 program that dispatches mental health counselors to homes, schools, ERs, or public places where a mental health crisis is occurring. The program works to stabilize the crisis, assess the need for referrals to other services, reduce unnecessary hospitalizations and arrests, and provide crisis beds (1-5 day stay) for people having a mental health crisis but do not need psychiatric hospitalization.	Integrated Services	Individuals having a mental health crisis	Johnson and Iowa Counties	1121 Gilbert Ct Iowa City, IA 52240 Crisis Line: 855.800.1239 www.iccrisiscenter.org
U.S. Committee for Refugees and Immigrants (USCRI) 	The USCRI Des Moines Legal Services Program provides free, professional legal representation to refugee and immigrant victims of crime and their families in humanitarian-based and family immigration matters.	Legal	Immigrants, refugees, and their families in need of immigration legal services/representation	Des Moines area	1200 University Ave Suite 205 Des Moines, IA 50314 515.528.7525 refugees.org/desmoines
United Action for Youth 	Youth Victim of Crime Services provides advocacy, counseling, and mental health therapy services to youth victims of crime and support services for non-offending family members. Specific programming is also offered for students in rural communities.	Youth	Adolescent victims of dating violence, domestic/sexual abuse, stalking, child abuse, assault, violent crime, and homicide survivors. Target age is 12-18 or teen parents up to age 23.	Johnson and Iowa Counties	1700 S First Ave Suite 14 Iowa City, IA 52240 Main Office/24 Hour Crisis Line: 319.338.7518 www.unitedactionforyouth.org/content/

Young Women's Resource Center 	The Lotus Program utilizes individual and small group art therapy to teach young women coping skills and help victims access unconscious emotions related to traumatic events. The program explores painting, movement, music, and more to build self-esteem, healthy relationships, and resiliency.	Youth	Girls and young women (10-21 years) who have experienced trauma such as physical/sexual abuse, harassment, dating violence, or who have been impacted by domestic violence.	Polk County	818 5 th Ave Des Moines, IA 50309 515.244.4901 ywrc.org
Ellipsis 	Protecting, Supporting, and Empowering Central Iowa's Youngest Victims is a residential program that provides support, care coordination, advocacy, expressive arts therapy, and counseling services to children under the age of 18 who are child victims of maltreatment and crime.	Youth	Ellipsis is central Iowa's critical safety net for kids and families in need. By providing the care, encouragement and skills development needed for a lifetime of success, we're breaking down barriers, rewriting stories and empowering families to thrive together.	Dallas, Jasper, Madison, Marion, Polk and Warren Counties	https://ellipsisiowa.org/contact-us/ 515.243.3459 https://ellipsisiowa.org/

*****Some programs listed under VOCA Projects provide services to specific cultural groups.**

For more programs that provide victim services to specific cultural groups, see Culturally Specific Programs.***